



**TERMS AND CONDITIONS FOR
HYDROTHERAPY**

Thank you for choosing **Brentknoll Veterinary Centre** for your dog's hydrotherapy sessions. This letter represents your contractual agreement with **Brentknoll Veterinary Centre**, and therefore we kindly ask that you read through the contents carefully, sign and date at the bottom of the form.

1. Owners are required to notify us if, during the course of treatment, the dog's condition or injury worsens, or if the vet advises that the treatment is stopped or suspended.
2. The Hydrotherapist has the right to refuse treatment if they think that your dog is unwell, or if they are concerned about anything.
3. Dogs with infections or contagious conditions, such as kennel cough, parvo virus, ear, eye or skin infections, or suffering with any sickness or diarrhoea will not be swum. Owners are advised to cancel all appointments until the condition is clear, please give as much notice as possible and call in to the reception team if you are unsure.
4. Bitches in season will not be able to attend sessions until their season has finished. Please try and keep this in mind when booking your sessions.
5. Owners are requested not to feed their dog at least 3 hours prior to the appointment as it can cause gastrointestinal injury.
6. Owners should ensure their dog has been given the opportunity to go to the toilet before entering the hydrotherapy Centre. We reserve the right to charge a £25 fine for dogs that defecate in the pool or treadmill.
7. If you are late for your session your dog may not take place and you will be charged in full for the session. Any cancellation within 24 hours of the appointment without valid reason will also be charged in full.
8. Dogs must be kept on leads at all times whilst within the Hydrotherapy Centre and the grounds of Brentknoll to ensure their safety.
9. Owners are requested to wear non-slip footwear and suitable clothing for health and safety reasons, due to the nature of the treatment waterproof clothing may be required.
10. Children under 16 are allowed in the centre but care must be taken around the machinery for their safety and to ensure they do not distract your pet during their session.
11. Brentknoll Vets cannot accept any responsibility for any loss or damage to personal belongings .
12. Photographs and videos may be taken of your pet for our website or Facebook page. If you do NOT want your dog's pictures/videos to go on our website or social media pages, please tick this box:

I do NOT want my pets' picture/video to go on the website/social media pages

To be eligible, dogs must be over 4 months of age, fully vaccinated and with a signed vet referral.

Pet's Name _____ Owner details: _____

Signed: _____ Print: _____ Date: _____



Unvaccinated dogs - only

I confirm I have been advised that due to the high number of dogs using this hydrotherapy centre my unvaccinated (homeopathically treated) dog is at risk particularly from Parvo virus, leptospirosis, distemper and hepatitis/adeno virus. I accept that whilst every effort is made to maintain good hygiene, this centre cannot be held responsible if for any reason my dog contracts such virus or disease.

Signed: _____ Print: _____ Date: _____